

Virtual Campus Survey Form

Thank you for agreeing to take this survey. The purpose of this survey is to understand the performance on Virtual Mode, by collect data, opinions, and provide better service for Virtual Students.

All of the answers you provide in this survey will be kept confidential and only be used in College, for the developmental purpose. The survey data will not identify any individual person. Please provide true and correct information.

This survey will take about 10 minutes to complete.

Section A: Please tick in the appropriate box

I know how to use the credentials to enter the classes Yes No

I use camera during the class time Yes No

I use earphone or headphone during the class Yes No

I know how to mute/unmute the audio and video my side Yes No

For Virtual Classes, I use

Desktop Laptop Phone/Tablet Phone & PC

I have Wi-Fi connection at home My own Shared

I (also) use internet Data of Mobile phone to enter Virtual Classes Yes No

I use dongle provided by the College for virtual classes Yes No

I often have network signal issues Yes No

I have slower internet connection Yes No

I hide my face for camera most of the time Yes No

I know how to chat in Common group and in Private Yes No

I know how to use emoji within the application Yes No

This is the first time ever I'm using this application for Virtual Class Yes No

I believe I know all the features G Meet from student interface Yes No

I expect to see my colleagues on the screen while the class is in progress Yes No

Virtual mode is very helpful for those students living in islands who do not have access to the same course in the same island Yes No

Virtual mode is helpful for students often have to travel other places Yes No

Virtual mode is helpful for those who are employed full-time and have busy working schedule Yes No

I would recommend virtual mode classes for those students who live in islands where there are no campuses/ face-to-face opportunity Yes No

B. Please tick in the appropriate box

My knowledge on how to use the features of G Classroom & G Meet

Very poor Poor Average Good Excellent

Lecturers' knowledge on how to use the features of application

Very poor Poor Average Good Excellent

Your Colleagues' knowledge on how to use the features of application

Very poor Poor Average Good Excellent

Audio clarity

Very poor Poor Average Good Excellent

Video clarity

Very poor Poor Average Good Excellent

Level of interaction and two-way communication in Virtual Classes

Very poor Poor Average Good Excellent

Technical staff assistance when there is a trouble

Very poor Poor Average Good Excellent

My regularity & punctuality

Very poor Poor Average Good Excellent

C. What can college do to make the Virtual classes better? (Optional)

1.

2.

3.

We appreciate your response. Thank you for your time.